5010 Frequently Asked Questions

General Questions

Q: Where can I find the 5010 implementation guides?

A: Ordering and other information is available from the Washington Publishing Company (WPC) at www.wpc-edi.com. The implementation guides for the 5010 are now referred to as TR3s (Technical Reports Type 3).

Q: Where can I find the 5010 Implementation Guides for NCPDP transactions?

A: The NCPDP Implementation Guide is available for purchase and download from the NCPDP website: www.ncpdp.org/standards_purchase.aspx. **(New)**

Q: What versions of the HIPAA transactions will Michigan Medicaid support effective 1/1/2012?

A: The versions MDCH will be testing with providers and health plans during 2011, and supporting in production effective 1/1/2012 are:

Transaction Type	Version Control Number	Addenda / Errata
276/277	005010X212	E1 & E2
278	005010X217	E1 & E2
820	005010X218	E1
834	005010X220A1	A1 & E1
835	005010X221A1	A1 & E1
837P	005010X222A1	A1 & E1
837I	005010X223A2	A1, A2 & E1
837D	005010X224A2	A1, A2 & E1
270/271	005010X279A1	A1 & E1
NCPDP	Telecom D.0 and Batch 1.2	Aug 2010

Q: Are there any lower-cost 5010 (not WPC) specification resources for smaller vendors and providers?

A: Not that we are aware of. The 5010 TR3s are the intellectual property of X12. Since X12 has partnered with WPC for distribution, the TR3s cannot be duplicated or re-distributed by another source.

Q: **Will MDCH process 4010A1 and 5010 transactions during 2011?**

A: No. The date for moving to version 5010 is 1/1/2012, a federally mandated compliance date. Version 4010A1 will be used for production transactions submitted through 12/31/2011 and Version 5010 must be used for all transactions submitted 1/1/2012 and after.

Q: **I have a billing agent. Aren't they required to make the changes needed for 5010?**

A: While some 5010 changes are technical in nature, many are business changes and providers should understand the impact of those changes on their business practices. Providers should contact their billing agents to make sure that they are making the required changes and will be ready for the 5010 testing and migration. Do not depend solely on your billing agent!

Q: **Will MDCH be publishing a companion guide for 5010?**

A: Yes, the companion guides are posted on the MDCH website at: www.michigan.gov/5010icd10. **(Updated)**

Q: **Will MDCH be implementing live 5010 processing prior to 1/1/2012 (presuming testing has been completed successfully)?**

A: MDCH will not implement production (live) processing of the 5010 transactions prior to 1/1/2012.

Q: **Where can I get more information about 5010?**

A: Additional information and helpful links are located on the MDCH website: www.michigan.gov/5010icd10, and on the CMS website: www.cms.gov/Versions5010andD0/40_Educational_Resources.asp.

Q: **I understand that MDCH will be discontinuing the 277 Unsolicited Responses for pended claims and will only be producing an 835 transaction. Will the pended claims appear on the 835? Will a 277CA Acknowledgement be provided?**

A: MDCH will be discontinuing the 277 Unsolicited Response for suspended claims on 1/1/2012. The 835 transaction will only include paid and denied claims per pay cycle. In order for providers to get information on suspended claims, a 276 claim status request must be submitted and a 277 claim status response will be returned. Providers can also complete a claim status electronically on their provider portal in CHAMPS.

Q: **Will MDCH require provider re-enrollment?**

A: No re-enrollment activities are required to support 5010 processing.

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Testing

Q: **What is business-to-business (B2B) testing?**

A: Michigan Medicaid B2B testing consists of two stages of testing: (1) Integrity Testing, and (2) Test Transaction Processing through CHAMPS. Integrity Testing will be performed through a self-service web site that allows our trading partners to upload small batches of 5010 transactions (e.g., 837 claims and encounters, 276 claim status requests) to test compliance against the HIPAA 5010 guidelines and MDCH Companion Guides to ensure that a "clean" TA1 and/or 999 response file will be generated and that the transactions will be acceptable to MDCH for processing. Following successful completion of Integrity Testing, trading partners will be asked to submit small batches of 5010 transactions to the CHAMPS B2B test environment, for processing/adjudication and reporting back to trading partners. We will be publishing detailed B2B testing instructions for all HIPAA 5010 (and NCPDP D.0) transactions on the MDCH web site.

Q: **How do I let MDCH know that I would like to participate in 5010 pilot testing?**

A: Contact the MDCH testing team at MDCH-B2B-Testing@Michigan.gov. **(Updated)**

Q: **What are the requirements for a billing agent to be approved for 5010 submission in production?**

A: Testing requirements are being developed and will be available prior to the initiation of testing in July 2011.

Q: **Will MDCH B2B testing utilize the 5010 or the 5010 errata?**

A: MDCH will use the 5010 errata for all testing with trading partners and production transactions.

Q: **When will you be able to test 5010 835 transactions with trading partners?**

A: MDCH will be testing the 835 transactions with selected trading partners in May/June 2011 and with all interested trading partners in July 2011. **(Updated)**

Q: **How will test 5010 835 files be made available?**

A: Test 5010 835s will be made available in your mailbox on the state's Data Exchange Gateway (DEG), which is the same mechanism used for current production 835 files. The file ID used to retrieve the production 835 from the DEG is **4987**. Test 835s will be posted to your mailbox using a file ID of **4987T**.

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Format/Structure

Q: **Loop 2010 Pay to Provider will no longer allow a PO Box address. Does this mean that a PO Box can't be used for claims payment?**

A: The PO Box restriction pertains to the billing provider loop (2010AA). Payments are sent to the address stored in CHAMPS provider enrollment information, not to the address reported in the 837 transaction.

Q: **Will the format of the 835 change with the 5010?**

A: Refer to the 5010 TR3 for detailed information on the format of the 835. The MDCH website also contains a link to the CMS side-by-side comparison of the 4010A1 and the 5010 versions of the 835 at www.michigan.gov/5010icd10.

Q: **What file IDs should I use for 5010 inbound transactions?**

A: New file IDs for the 5010 inbound transactions can be found on page 31 of the Electronic Submissions Manual. The manual is posted online at www.michigan.gov/5010icd10. **(New)**

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